

STC Pay: Digital Transformation Managed Services



Challenge

STC Pay has a substantial exposure to cloud-native technologies, with multiple containerized services deployed over Red Hat OpenShift. With limited in-house capabilities to effectively manage these services, Sol Consulting was engaged to provide on-site expertise and support for their existing hybrid landscape.

Solution

As part of our engagement with STC Pay, the following services were provided:

- Managed services (including day-to-day operations and troubleshooting) for all containerized workloads running on Red Hat OpenShift.
- Design and roll-out of Disaster Recovery for multi-cluster deployments.
- System capacity planning and enhancement operations.

Business Benefits

- Smooth rollout of Red Hat OpenShift based services across multiple environments.
- Significant reduction in resolution time of operational issues.
- Automation of time-consuming cluster operations leading to reduction in down-time of production clusters.
- Fully operational and tested DR strategy for production clusters and workloads.

